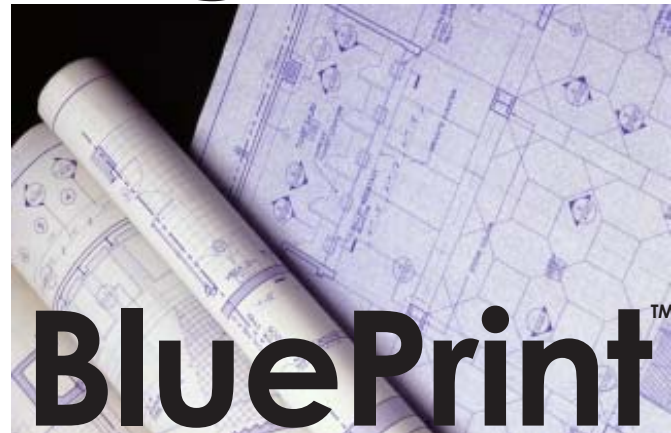


Patch Management



Attempting to get operational control of Patch Management?

Trying to figure out which tools work the best?

Facing Compliance, Security and Business Continuity issues?

Risk Avoidance. If you are not taking advantage of an intelligent patch management strategy, you could be putting your company, network, and job at risk.

To survive, under the onslaught of new technology, you must become efficient in patch management. Efficiency entails automating both routine and non-routine tasks.

NetworkD can help. As the global leader in desktop systems management and help desk solutions, we have pioneered operationally sound practices surrounding patch management. Our Patch Management Blueprint™ is a process driven approach based on our proven Operational Success™ methodology that focuses on solving the patch management issues in your environment.

Its Not Simply a Technology Problem. A successful patch management strategy can fundamentally make a difference in how your infrastructure is managed. We can help you by; reducing downtime, delivering higher levels of customer service, improving service level and regulatory compliance while increasing security, decreasing vulnerability and assisting in business continuity planning.

The NetworkD Patch Management Blueprint™ utilizes a multi-faceted approach that evaluates your current methodology and benchmarks it against technical and operational best practices. We will build a picture of where you are now, via a series of assessment tests. From those results, we will evaluate your current patch management technology and propose a series of actions to enable you to better manage the patch process. Our team of industry experts will work with your security and network managers, administrators and leadership to develop a tactical and strategic plan for implementing intelligent patch management in your organization.

The value of the Patch Management BluePrint™ is in providing clarity for your organization's forward direction in patch management after giving due consideration to current operational procedures and infrastructure.



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Focus Areas:

- Vulnerability Assessment Practices
- Patch Categorization Methods
- Patch Identification Procedures and Tools
- Patch Certification Process
- Patch Release Management
- Patch Audit and Assessment
- Patch reporting for management
- Integration with Change and Configuration management processes
- Roles and Responsibilities
- Organizational Alignment & Maturity

Mission Critical. As the business now places absolute reliance on a highly available and secure technology infrastructure, senior management is demanding the ability to respond immediately and proactively. Protect yourself from emerging and perceived threats from hackers, software and OS instability.

With intelligent patch management you can:

- Perform real time vulnerability assessments using patch matching and patch analysis across multiple operating systems
- Create an inventory of work station and server patch levels that is scanned and updated regularly as patch versions are deployed
- Set up a web-crawler to search the web, gathering patch notifications for pre-defined applications and Operating Systems
- Develop and implement a process that certifies patches in your environment prior to production release
- Respond to audit and compliance issues associated with security vulnerabilities
- Determine the cost of patch management in your organization
- Track the impact that patch management is having on the overall cost of your infrastructure
- Implement appropriate roles and responsibilities associated with Patch Management
- Raise the awareness of the impact of Patch Management in your organization

With the ever increasing focus on protecting the business and technology investment, the power of intelligent patch management is yours for the taking. NetworkD is uniquely positioned to help you get there. Our experts will help you achieve clarity, eliminate confusion and put you on the path to patch management operational success. Call us to learn more.



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